

Notice of Right to Cancel

Pursuant to The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013

Bespoke Building Services North East Ltd
Unit 21, Algernon Industrial Estate, Shiremoor, NE27 0NB

Customer Details: _____

Contract Details: _____

Date: _____

You have the right to cancel this contract within 14 days without giving any reason. The cancellation period will expire after 14 days from the date that you receive this notice. To exercise the right to cancel you must inform us of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, fax or e-mail). You may use the form below but it is not obligatory. To meet the cancellation deadline it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

If you cancel this contract, we will reimburse to you all payments received from you. We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you. You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods. We will make the reimbursement without undue delay and not later than 14 days after the day on which we are informed about your decision to cancel this contract. We will make the reimbursement using the same means of payment as you used for the initial transaction unless you have expressly agreed otherwise; in any event you will not incur any fees as a result of the reimbursement.

If you have received any goods in connection with the contract we will collect the goods. You will have to bear the direct cost of returning the goods. We may withhold reimbursement until we have received any goods back or you have supplied evidence of having sent back any goods, whichever is the earliest.

Please refer to clause 12.13 of our Terms and Conditions which provides that by agreeing to those Terms and Conditions you consent to our commencing work within the 14 day period. If you request us to begin the performance of services during the cancellation period you shall pay us an amount which is in proportion to what has been performed until you have communicated to us your cancellation from this contract, in comparison with the full coverage of the contract.

If you wish to cancel the contract you must do so in writing and deliver personally or send (which may be by email) this to the address below. You may use this form if you wish to but you do not have to.

Complete, detach and return this form only if you wish to cancel the contract.

To: **Bespoke Building Services North East Ltd, Unit 21 Algernon Industrial Estate, NE27 0NB**

I/we hereby give notice that I/we wish to cancel my/our contract in respect of the works at:

Signed:

Name and Address:

Date: